SAI NATH UNIVERSITY

Established by Jharkhand Govt. Act No. 15 of 2012 & Recognized as Per Section 2(f) of UGC Act. 1956

Campus :- Jirawar, Chandway - Kuchu Road, Ormanjhi, Ranchi, Jharkhand

Contact No. : 7461073943, 7004836620, 9050565535

E-mail: info@sainathuniversity.com, sainathuniversity@gmail.com

Website : www.sainathuniversity.com

Ref. No.: SNU/R/160924/001 **Dtd. 16th September, 2024**

NOTICE

Subject: 04th Reconstituted "Grievances Redressal Cell (GRC)", Sai Nath University, Ranchi

In the light of the **Sai Nath University, Jharkhand Act No. 15 of 2012** and the guidelines issued by the **University Grants Commission, New Delhi,** this is hereby to inform all the Administrative Officers, Deans, Principals, Directors, HODs, Faculty Members, Staff & Students of Sai Nath University, Ranchi that the **"Grievances Redressal Cell (GRC)"** of the University has been reconstituted for entertaining, understanding, considering and extending the feasible appropriate redressal of the grievances of the students as per procedures & norms of the University.

The details of the reconstituted **"Grievances Redressal Cell (GRC)"** of the University are, namely:

S.N.	Name	Designation & Department	Status
1.	Dr. K.C. Prasad	DSW & In-Charge, Discipline	Chairperson
2.	Dr. Bhagyashree Singh	Dean Academics	Vice-Chairperson
3.	Dr. Jitendra Kumar	Assistant Registrar	Convener
4.	Ms. Ankita Singh	Vice-Principal, FMSR	Member
5.	Ms. Pragya Bharti	Asst. Prof., Dept. of Agriculture	Member
6.	Mr. Harsh Kumar Vardhan	Student, Dept. of Agriculture	Member
7.	Mr. Chandan Bauri	Student, FMSR	Member
8.	Ms. Aastha Toppo	Student, FMSR	Member

Note: Hon'ble Vice-Chancellor of the University shall be the Appellate Authority to hear any case(s) against the order(s) passed by the "Grievances Redressal Cell (GRC)".

Terms of Reference: -

1.) GRC shall receive complaints from the parents of the students enrolled in the University for redressal.
2.) GRC shall work for the redressal of all the grievances of the students in the University campus.
3.) GRC shall redress the grievance(s) within a period of 30 (thirty) days from the receipt of the grievance(s).
4.) GRC shall work under the existing Rules and Acts of the University.
5.) If grievance(s) is/are not heard within the stipulated period, then the complainant shall be free to approach to the Appellate Authority of the University.
6.) Students enrolled in the University in any stream are not allowed for any kind of illegal activities like Dharna, Demonstration, Slogans, Shouting etc. for redressal of their grievances.
7.) Hon'ble Vice-Chancellor shall be expected to pass orders against any appeal within a period of 10 (Ten) days. Beyond this stipulated period, the complainant(s) may approach to the Board of Management of the University for the redressal of his/her/their grievance(s).

By the order of the Hon'ble Vice-Chancellor

Registrar
Sai Nath University, Ranchi

Registrar
Sai Nath University
Ranchi, Jharkhand

Copy to:

1- P.A. to Hon'ble Vice-Chancellor for information please
2- Additional Registrar
3- Dean Academics – for further necessary action
4- All concerned "Grievances Redressal Cell (GRC)" Officers/Members – for further necessary action
5- All the Deans/Principals/Directors/HODs/CoE/Other Administrative Officers – for circulation in their departments
6- Hostel Wardens (Boys & Girls Hostels) –for information to all concerned Hostels Resident Students
7- University WhatsApp Group
8- All the Notice Boards
9- Master File

Registrar
Sai Nath University
Ranchi, Jharkhand

Registrar
Sai Nath University, Ranchi